



ILDA SOCIAL WORK

TELEHEALTH

THE LIVING BANK'S UNIQUE MODEL ENSURES
INDEPENDENT LIVING DONOR ADVOCACY
FOR YOUR PATIENTS.

the **LIVING BANK**
living organ donation saves lives

ILDA SOCIAL WORK

THE LIVING BANK PROVIDES INDEPENDENT LIVING DONOR ADVOCATE (ILDA) SOCIAL WORK SERVICES NATIONWIDE VIA TELEHEALTH.



95%  of the National Transplant Waiting

List could potentially be treated through a living donor transplant.

ILDA SERVICES TELE HEALTH



The Living Bank's office is in Houston, Texas, located within miles of The Texas Medical Center (TMC), the largest medical complex in the world. Since 2009 we have had the rare opportunity to locally serve four world class transplant programs. This foundation led us to serving out-of-state live donor programs via telehealth.

Twelve years ago, The Living Bank had one Independent Living Donor Advocate (ILDA) on staff. Today we have a team of six transplant social workers with extensive experience working with living organ donors and transplant recipients.

The Living Bank offers an optimal choice, a fully independent living donor advocate, from outside the transplant program, to protect the best interests of the living donor, ensuring their decision to donate is informed and free from coercion.

**THE LIVING BANK'S
UNIQUE MODEL
ENSURES
INDEPENDENT LIVING
DONOR ADVOCACY
FOR YOUR PATIENTS.**

**TELEHEALTH ILDA
SERVICES
TRANSLATION SERVICES
ON-CALL 24/7**

4545 POST OAK PLACE DRIVE #340
HOUSTON, TEXAS 77027

ILDASERVICES@LIVINGBANK.ORG
800.528.2971
WWW.LIVINGBANK.ORG

**WE CUSTOMIZE OUR SERVICE SCOPE BASED ON THE UNIQUE
NEEDS OF EACH TRANSPLANT PROGRAM WE SERVE.**

OUR TEAM



SHELLEY SPECTOR, LCSW, CCTSW
DIRECTOR OF SOCIAL WORK SERVICES

has served as a social worker for 24 years. She began her career as a neonatal intensive care and labor and delivery social worker and has dedicated the past 12 years of her career to transplant. Shelley has experience across all organ groups and facilitates support groups for both transplant patients and their caregivers. Shelley joined The Living Bank in 2014 and leads our team of independent living donor advocates (ILDA).



SHARON COPLON, LMSW
ASSOCIATE DIRECTOR OF SOCIAL WORK SERVICES

has been a social worker for 23 years and spent most of her career in the mental health field counseling children, family and adults. After a break in her career to raise her two children, she joined The Living Bank in 2016.



STEPHANIE OSTROSKY, LCSW

has served as a social worker for 25 years. She began her work in transplant at MD Anderson Cancer Center-TMC, serving stem cell transplant patients and their caregivers. Stephanie joined The Living Bank in the summer of 2018.



JAN TAYLOR, LCSW, CCTSW

began a second career in social work 28 years ago. She spent her first 16 years as a social worker serving hospice patients and their families. For the next 10 years she worked in the hospital setting with heart and lung transplant patients. Jan joined The Living Bank in the spring of 2018.



REBECCA STIEMENS, LCSW-S, CCTSW

is bilingual (English/Spanish) and has been a social worker for over 17 years. She began her career as an emergency psychiatric clinical social worker and then transitioned to transplant, serving in both lung and kidney transplant. Rebecca joined The Living Bank in the summer of 2018.



JOY GAYLE, LCSW-S, ACM-SW

has served as a social worker for over 30 years. She began her career in the Texas Medical Center, working in a wide variety of practice areas ranging from emergency room trauma to out-patient dialysis settings. Joy joined the Living Bank in December of 2021.

A STEP BACK IN HISTORY

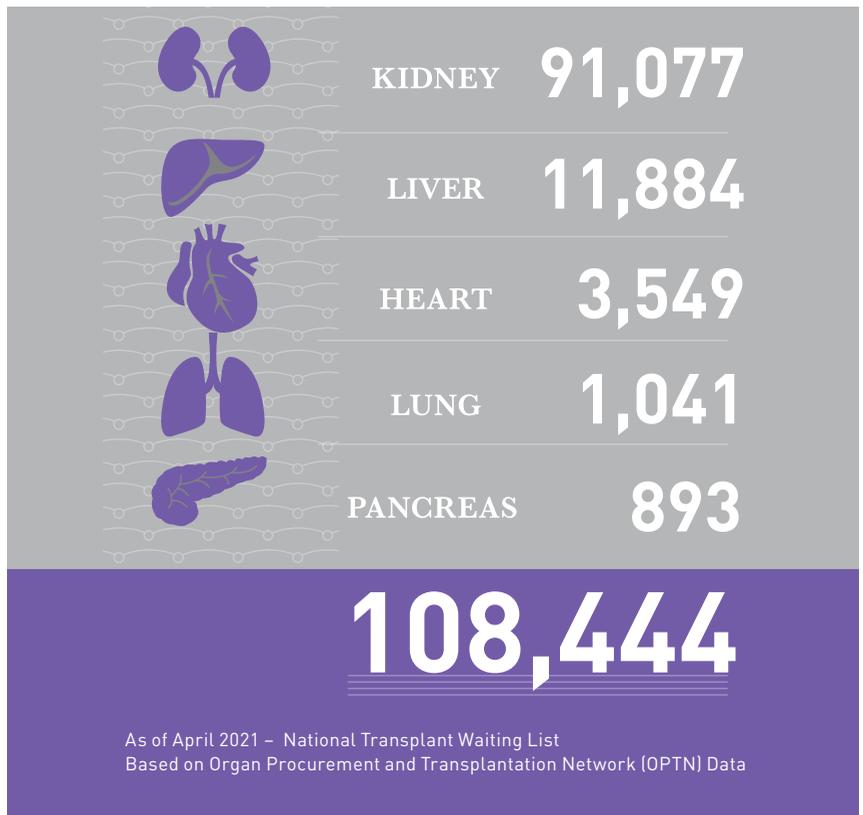
The Living Bank was established in 1968 as the Nation's first organ donor registry and the first provider of organ donation and transplantation education.

It all began at dinner one evening when five Houston women discussed how they could donate their organs when they died. Our founders, Glen Karsten, Dr. Joan Anderson, Louise Johnson, Esther Phillips and Louise Robertson realized no formal way to donate organs existed. They saw a need and took action, creating a donor registry that would allow medical professionals to match organs with those who needed a second chance at life.



A rented trailer in the Texas Medical Center's parking lot across from Houston Methodist Hospital served as The Living Bank's first office.

**NEED
FOR
ORGANS**
IS VASTLY GREATER THAN
THE NUMBER AVAILABLE FOR
TRANSPLANTATION.



MISSION

Advancing living organ donation to confront the critical shortage of organs needed for life-saving transplants.

Kelly Perdue
President and CEO

Shelley Spector, LCSW, CCTSW
Director of Social Work Services

Cathleen Thomas
Director of Programs



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